At RiskIQ, your privacy is very important. RiskIQ respects your privacy and is committed to protecting the personal information you share with us.

This Privacy Policy describes how RiskIQ collects and uses your personal information to provide products, services and information that you request or when you choose to provide us with your personal information.

What information do we collect?

When you visit our websites, you do so anonymously. We collect information from you when you visit our site. We also collect IP (Internet Protocol) addresses of computers, and other related information, for the purpose of maintaining and improving site quality and integrity. This is a standard method of reporting in order to statistically determine which parts of our website are visited and how long visitors spend there. We also log the type of browser and operating system you are using.

What do we use your information for?

**RiskIQ does not sell your information to any third party.**

Any of the information we collect from you may be used in any of the following ways: to personalize your experience, to provide ongoing support, and to improve our website and services. Occasionally we may also use your email to administer surveys, contests, promotions, or other site features.

We may also use your personal information to send you, or have our business partners, agents, or marketing agencies send you direct marketing information, contact you for marketing research, or send you periodic emails.

The email address you provide for order processing may also be used to receive occasional company news, updates, related product or service information, etc.

Note: If at any time you would like to unsubscribe from receiving future emails of this type, we include detailed unsubscribe instructions at the bottom of each email.
Do we use cookies?

Yes. A cookie is a small string of text that a site or its service provider transfers to your computers hard drive through your Web browser (if you allow) that enables the sites or service providers’ systems to recognize your browser and capture and remember certain information. A cookie cannot retrieve any other date from your computer, pass on computer viruses, or capture email addresses.

We use cookies and/or other similar devices to help us understand and save your preferences for future visits, keep track of advertisements and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business.

If you prefer, you can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies via your browser settings. Like most websites, if you turn your cookies off, some of our services may not function properly. However, you can still place orders over the telephone or by contacting customer service.

Do we use web beacons?

Web Beacons are single pixel images that we sometimes use to track who has visited specific web pages, or who has opened and clicked links in emails we send. We use Web Beacons to measure our email campaigns’ performance, to improve our features for specific segments of customers, and to gather various metrics about our websites’ traffic and visitors to our websites. Web beacons allow us to collect information about when you open an email, your IP address, your browser or email client type, and other similar details. We collect and review this information gathered with Web Beacons for our internal business purposes only.

Do we disclose any information to outside parties?

RiskIQ is a global company, and your information may be shared with other RiskIQ offices, agents, partners, or subsidiaries worldwide. We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe
release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Childrens Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Childrens Online Privacy Protection Act). We do not collect any information from anyone under 13 years of age. Our website, ad campaigns, marketing materials, products and services are all intended to be viewed by adults who are at least 18 years old or older.

Forums, Community and Blogs
RiskIQ may allow users to publish content via discussion forums, online communities, blogs, and other means. Any information that is disclosed in these forums becomes public information which could be read, collected, or used by other users to send unsolicited messages. RiskIQ is not responsible for any personally identifiable information users choose to submit in these forums. RiskIQ may send emails regarding our products and services to users who have published content through our websites. Personal information given to RiskIQ may be transferred across state and country borders for data consolidation, storage and simplified information management.

Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

Terms and Conditions
Your use of the RiskIQ website is conditioned on your acceptance of our Terms of Use, which establishes the use, disclaimers, and limitations of liability governing the use of our website. The Terms of Use are available at http://www.riskiq.com/terms-use.

Your Consent

By using our site, you consent to our website’s privacy policy.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

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